



TO: Kirk Owens, Convey Communications
FR: Wally Johnson, WPD Designs
RE: Installation and cut over

Dear Kirk,

Thank you so much for a job well done in handling the installation of our T-1 circuits and telephone equipment. I appreciated the excellent job you did in coordinating all the different events and ensuring a smooth transition.

We have been very pleased with the performance of our circuits and with the fact that you have been very accessible during the whole process.

Thank you for all you have done personally as well as for the good job Convey Communications has done for us.

Regards,

A handwritten signature in black ink, appearing to read 'Wally Johnson', is positioned below the 'Regards,' text. The signature is fluid and cursive, with a long horizontal line extending to the right.

Wally Johnson
Pres. WPD Designs