



To Whom It May Concern:

We are a new business and as a result are looking for that tough combination of price and value! Thankfully we've found that with Convey Communications and the ESI Phone System.

Convey has helped us every step of the way in helping us set up our communications in a comprehensive and efficient manner. Here's how:

- The salesperson consulted with us and helped us make the right choice in a phone system that fit our needs and fit our budget.
- Convey's technicians showed up at no charge to us and helped find the wiring needed to implement our product even before we made the final decision to use Convey.
- The technicians ran all the cabling necessary to meet our current needs and the future needs to meet our ramp up as we add staff.

The phone system installation and training was on time and very thorough. We understand our product, know how to use it and are very happy with its performance. Especially its capability to get calls out to our cell phones as we are initially spending a lot of time in the field growing our business.

In summary, Convey Communications has been just what the doctor ordered! No pun intended as we are a Medical Coding/Billing company.

Sincerely,

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Owner

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